

United States Postal Service®

# INDUSTRYALERT

March 24, 2021

## INCIDENT # 5681505: Maintenance Activities – *Delayed Receipt of Data*

The United States Postal Service is performing maintenance activities impacting Package Platform resulting in delayed receipt of the following datasets:

- **USPS Returns** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
  - Pricing Notification
  - Final Notification
  
- Postage Payment for **USPS Returns** service via EPS

Based on recent forecasted volume assessments, it is anticipated data will be current no later than the end of the day on **Monday, March 29**, 2021. However, data processing progress will continue to be monitored; and periodic status assessment updates will be provided as warranted.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

We apologize for any inconvenience.

**NOTE:** There is **no impact to delivery of packages**.

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail ([InformedVisibility@usps.gov](mailto:InformedVisibility@usps.gov)) or telephone (1-800-238-3150, Option 2).

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